Company Profile

topsystem
OPTIMIZING PROCESSES

Technologies for the Optimization of Processes

topsystem Systemhaus GmbH

Your Partner in Logistics and Aviation

Qualified solutions for
your requirements!

www.topsystem.de

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Systems house, topsystem, has successfully been in the aviation and logistics markets since 1995.

We continually keep our services and systems up to current market standards and therefore always offer the best solution for our customers. An essential advantage of our software is that it is very flexible and can be easily integrated into existing IT-structures.

Our technology and software are designed to help our customers make their businesses more efficient. The main objective is the effective deployment of personnel and material, delivering an increase in productivity through enhanced procedures and augmented quality standards. With our applications we pursue an increase in flexibility and efficiency and facilitate cost reduction.

Through our long-term specialization in the aviation and logistics markets we have gained an acknowledged professional competence, leading to references from renowned national and international customers.

The satisfaction of our customers is very important to us. Therefore we not only offer current technology, but also effective and reliable support and a complete implementation service.

Logistics

Our innovative all-in-one logistics solutions provide effective methods for executing goods in, order picking, data capture, fork lift control, and dispatch handling.

In 2001, with topSPEECH-Lydia®, topsystem was the first German systems vendor to introduce a speech picking system (Pick by Voice) to the market. topSPEECH-Lydia® employs client-based speech-recognition and importantly uses industry standard hardware, which, when compared with proprietary systems, offers not only a significant cost advantage but potentially greater flexibility for system development, functionality and deployment.

topSPEECH-Lydia® can be used in numerous areas of an organisation. Whether order picking, replenishment management, inventory or quality management –there is a suitable solution for you.

Aviation

In the aviation market topsystem offers software solutions for controlling and supporting a great variety of work processes around aircraft operations.

All software applications are combined in the Ground Handling System software Suite (GHS) and have been designed for the specific requirements of airports and ground handling companies.

GHS features a high-performance AODB (airport operational database) and flexible data interfaces to third party systems for a complete IT integration at airports. The operative modules cover the entire process chain in flight and ground handling from contract management, flight scheduling, service and fee recording up to the invoicing.

Core Competencies:

- Application-orientated development of hardware and software
- Comprehensive knowledge of work processes
- Detailed definition of functional requirements
- Close cooperation with the customer
- Continuous further development of our products
- Use of the latest technologies and current standards
- Network of international partnerships

Our market position

With our well-engineered products

“Made in Germany”

we have been successfully represented on the worldwide market for many years. Our team of experts continuously works towards the development of new product features and applications. With our voice-recognition software topSPEECH-Lydia® we are the European market leader for speech-based applications (Pick by Voice) in logistics.

Our team

Our team consists of experienced senior executives with longterm personal experience in aviation and logistics allied with young, well-trained software-engineers and IT-specialists. The resulting combination of exact knowledge of specific working environments together with the most modern IT-technologies guarantees products that are ideally suited to users’ needs and requirements.

Our philosophy

Creativity and motivation are at the forefront of our philosophy. The elite-universities of the Aachen technology-region offer an excellent basis for the education and training of our employees. Regular, intensive training guarantees a comprehensive and up-to-date knowledge of modern software technologies and current market trends.

Our customers

Our national and international customer base includes manufacturers, distributors, large retail chains, warehouse operators and renowned logistics service providers. We also assist airports and ground handling services, who perform all their activities with our software. By setting our own very high standards, we ensure that our customers’ satisfaction is similarly high.

Support & Service

We place great value on delivering the best possible support to our customers. When you buy a product from us you gain professional and full support services for the life of your project.

Conception

Together with our customer we create a conceptual realisation of the project.

Customer requirements and specification

Using the realised concept, we define precisely the exact scope of services needed to deliver the final product.

Development

In the development phase the product is adapted to the particular customer requirements.

Delivery of hardware and software

Following development delivery is made to the customer including any additional hardware requested for the project.

Installation and start-up

The on-site installation and start-up is performed by the project manager and qualified technical personnel.

Introduction and training

Go-live and initial-training of employees takes place with one of our training managers.

Maintenance and technical service

Even after implementation and training our staff are available at any time to help with queries.

Enhancements and future trends

Throughout the life of the system we will be pleased to keep you up to date with the latest developments, product updates and current trends in the market.

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